

**norah8299@gmail.com**

**NAMUDDU NORAH**

**DUBAI-UNITED ARAB EMIRATES**

+971524343984

Seeking for **a butler /waitress positon** basing on the best knowledge 0f guest service accompanied by best skills in food and beverage and housekeeping details that build me up to be fit for butler position in any luxury hotel with 5 years experience

**DUTIES AND RESPONSIBILITIE**

1 –welcoming and greeting the guest in polite manner

2-Assiting the guest with check in duties with help of front agent desk

3-Making sure the the room checked in is up to the standard as per guest request with all amenities

4-following up all this requests and needs during his/her stay

5-making sure that the guest is comfortably feeling at home

**HOSPITALITY WORKING EXPERIENCE waitress**

 1< 2018 - till date**- HILTON, V and ALHBOOTOR complex hotel Dubai** as waitress (5star)

2> 2015 to **2017 Yas island rotana Abu Dhabi** as room service waitress (5star)

3>2013 **to2014 Etihad terminal 3 lounge as** lounge attendant (5star )

 **VALID CERTIFICATES ACHIEVED**.

Waitress certificate by Rotana

Room service order taker by rotana hotel

**EDUCATION BACK GROUND.**

**YMCA Uganda**

 High school College from 2005 to 2010 @ kajjansi progressive

 Primary school from 1991 to 1999 @ Bat valley

**PERSONAL INFORMATION**

Nationality – Ugandan

Gender – Female

Language –fluent English

Passport NO.B0957933

Religion –Christian

Status –single.

**HOBBIES**

Swimming

Reading

Watching movies .